



# Web Conferencing Comparison



## Information Hotline

0871 7000 170  
+44 (0)1452 546742  
conferencing@intercalleurope.com

## Reservations

0870 043 4167  
+44 (0)1452 553456  
resv@intercalleurope.com

[www.intercalleurope.com](http://www.intercalleurope.com)

InterCall offers a range of web conferencing solutions designed for use with different types of meetings: from less formal on-the-fly get-togethers to carefully structured company-wide conferences or training sessions.

**InterCall Unified Meeting**—let people see what you are talking about and collaborate during your online meetings with our proprietary web conferencing product. You get audio, web and video conferencing in a single system that integrates with everyday business tools, like calendaring systems and instant messaging clients, so starting and joining meetings is done just with a click of the mouse. The best part is that all of this comes as a service that InterCall manages for you.

**Microsoft® Office® Live Meeting**, offered by InterCall—host interactive, collaborative meetings by showing presentations, software and web sites. Office Live Meeting offers unique features, such as muting lines and dialing additional participants from the web interface, Microsoft Office integration, custom slides, reporting tools, recording and printing to PDF. It's a flexible tool that can be configured to suit the needs of your conference—no matter what size or type.

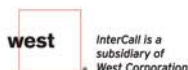
**Cisco WebEx™ Meeting Center**, provided by InterCall—engage your participants by sharing a PowerPoint presentation, demonstrating software, showing web site navigation, asking polling questions and transferring files. The integration with Reservationless-Plus® lets you control the audio portion of your meeting online. WebEx Meeting Center provides the ultimate collaborative platform for your day-to-day business communication needs.

**Cisco WebEx Training Center**, provided by InterCall—deliver live, interactive training sessions to employees, customers or partners anywhere in the world by sharing presentations, demonstrating applications or showing web site navigation. WebEx Training Center's features are specifically designed to let you do everything online that you would during a live event: test and grade attendees, view and obtain individual results, poll or survey participants on-the-fly or initiate a breakout session.

**Cisco WebEx Event Center®**, provided by InterCall—get everything you need to manage your online marketing seminars. WebEx Event Center gives you easy-to-use tools to help schedule your event, send invitations and collect and process registrations. In-meeting features let you share presentations, software applications and web sites, as well as multimedia content. After your event, you have access to comprehensive reports for further follow up.

**Cisco WebEx Support Center**, provided by InterCall—let your technical support team diagnose and resolve customer problems online. WebEx Support Center has all the tools to make them as efficient and effective when working remotely as they would be on-site. Customer files can be transferred for off-line analysis or technicians can actually run customers' desktops and download patches or updates to their computers.

**IBM® LotusLive: Meetings**, offered by InterCall—use this powerful, yet simple tool for securely displaying presentations and sharing real-time applications on the Internet. It provides the most common features needed for web presentations and requires minimal training and support. With LotusLive: Meetings, you can quickly share anything on your computer with people anywhere in the world.





FEATURES:	InterCall Unified Meeting	Live Meeting	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	LotusLive
<b>PRE-MEETING</b>							
Concurrent participants	125	1250 (Pro version only)	500	1,000	3,000	4	1,000
Custom content services	X	X	X	X	X		
eCommerce				X			
Instant meetings and/or one-click meetings	Up to 125	Up to 1250 (Pro version only)	Up to 500	Up to 500		Up to 4	Up to named user capacity
IBM® Lotus Notes® integration	X	X	X	X	X		X
Meeting calendar	X		X	X	X	X	
Meeting invitations	X	X	X	X	X	X	X
Microsoft Office integration – launch from Microsoft® Word, Microsoft® Excel® or Microsoft® PowerPoint®		X	X	X	X	X	
Microsoft® Outlook® integration - no separate install required	X						
Microsoft Outlook integration – separate install required		X	X	X	X	X	X
Online scheduling	X	X	X	X	X	X	
Practice session	X				X		
Pre-call survey	X	X		X			
Program management	X				X		
Recurring meetings	X	X	X	X	X		
Registration	X	X	X	X	X		
Scheduling templates	X		X	X	X		
<b>IN-MEETING FEATURES</b>							
Active Talker indicator	X						
Animation – Adobe® Flash®	X	X	X	X	X		
Animation – Microsoft PowerPoint	X	X	X	X	X		
Annotation - application share/web tour	X		X	X	X	X	X
Annotation - within slides	X	X	X	X	X		X
Application sharing/viewing	X	X	X	X	X	X	X
Attention indicator				X	X		
Audience view/seating chart	X	X	X	X	X		X
Audio broadcast	X	X†					
Audio conference controls	X	X	X	X	X		
Audio play name and rename	X						
Breakout sessions	X	X**		X			
Chat	X	X	X	X	X	X	X



FEATURES:	InterCall Unified Meeting	Live Meeting	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	LotusLive
Dial-out to contacts from Outlook Address Book through web interface	X						
Dial-out to group	X						
Emoticons/raise hand	X			X	X		X
File transfer or handouts	X	X	X	X		X	X
Instant feedback	X			X	X		
Instant messenger integration	X (MSN®, Lotus® Sametime®, Office Communicator)	X (Live Communication Server, Office Communication Server)	X (MSN, Lotus Sametime, AIM®, WebEx Connect, Yahoo! Messenger, Google Talk™, Skype™)	X (MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	X (MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	X (MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	
Invite by text messaging (SMS)			X	X	X		
Moderated Q&A	X	X		X	X		X
Moderator interface customization	X	X	X	X	X	X	
Multi-language support	X	X	X	X	X	X	
Multiple presenters	X	X	X	X	X		
Multipoint video via web camera	X	X	X	X			
Note taking panel		X	X				
Participant photo display		X					
Participant search	X	X	X	X	X		
Participant interface customization	X	X	X	X	X	X	X
No participant software download required	X	X (optional web-based version with no download)			X (optional Flash-based client with no download)		X
Password - attendee	X	X	X	X	X	X	
Password - leader	X	X					X
Permissions-based help desk application		X				X	
Polling – on-the-fly	X	X	X	X	X		X
Polling – pre-planned	X	X	X	X	X		X
Presenter photo display	X	X					
Print or save files		X	X	X		X	
Project Accounting Codes		X	X**	X**	X**	X**	
Real-time meeting statistic monitoring	X	X					
Reconcile audio and web participant	X						

FEATURES:	InterCall Unified Meeting	Live Meeting	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	LotusLive
Record and playback	X	X	X	X	X	X	X
Relay Conference Captioning		X**‡	X**‡	X**‡	X**‡		
Remote Desktop Control		X***				X	X
Request support from meeting interface - operator joins audio and web	X						
SSL encryption	X	X	X	X*	X*	X*	X
Smartphone web access			X				
Store dial-out numbers	X						
Sub-conferences using Reservationless-Plus	X	X**		X			
Supports 3D objects	X (depends on bandwidth)		X	X	X		
Supports audio clips		X	X	X	X		
Supports video clips	X	X	X	X	X		
System summary reports	X						
Testing and grading	X	X**		X			
Two-way VoIP		X**‡	X**	X**	X**	X**	
Two-way VoIP/PSTN hybrid audio controls		X**‡					
Upload slide presentations on-the-fly	X	X	X	X	X		X
Video via webcam	X	X	X	X		X	X
Web touring	X	X	X	X	X	X	X
Whiteboard		X	X	X	X		
<b>POST-MEETING</b>							
Lead scoring					X		
Meeting transcript			X	X	X		
Post-event emails	X				X		
Post-event survey	X**	X**	X	X	X		
Record and playback - CD		X	X*	X*	X*		
Record and playback - Zip	X						X
Record and playback - hosted	X	X	X	X	X	X	
Record and playback - end user editing			X	X	X	X	
Reporting - archive tracking	X	X	X	X	X		
Reporting - chat	X		X	X	X	X	
Reporting - exportable	X	X	X	X	X	X	
Reporting - participant list	X	X	X	X	X	X	X
Reporting - polling results		X	X	X	X		X
Reporting - survey and quizzes	X	X		X			

\* Supports more with advance notice and planning.

\*\* Available on customer dedicated sites only. Additional fees may apply for select features.

\*\*\* Available via Easy Assist feature for Professional version only

‡ Available in certain countries and sites.